

MAXIMUM SAFETY AND SMOOTH-RUNNING PROCESSES IN THE AVIATION INDUSTRY

FACT24
Emergency Notification
and Crisis Management



Are you responsible for the safety of passengers, personnel or the smooth running of operational processes within the aviation industry? Then you are probably familiar with facing the constantly growing mountain of challenges. Even small delays or incidents can have serious consequences. FACT24 helps you to act swiftly to gain control over minor and major incidents.

The challenges are manifold:



Passengers endangered by potentially violent individuals, obstructions to check-in



Environmental influences such as severe weather conditions



Evacuation of locations due to fires etc.



Terrorist attacks or encroachments



Drones or birds disturbing air traffic



IT infrastructure failures or hacker attacks



Delays during check-in, or security/safety issues



Technical malfunction of conveyor belts and interruptions to baggage transport

With FACT24 you can:

- ✓ Alert crisis teams and other groups at the push of a button
- ✓ Act in real time and regardless of location without unnecessary time delays
- ✓ Customise your alerting, depending on whether you are dealing with operational or unforeseeable incidents, such as natural catastrophes
- ✓ Communicate in virtual crisis rooms via ad-hoc telephone conferences or messenger
- ✓ Maintain an overview of the status of tasks, communication processes and external information, such as social networks
- ✓ Document all results in real time and in accordance with auditing requirements, whether for your own evaluation or investigations by authorities

Since 2000 F24 has been offering its clients solutions for alerting and crisis management. More than 130 market-leading companies in the aviation industry are clients of F24, supported from a dozen locations around the world.